



Family Resource Network

December 5, 2019

9:30am – 12:00 pm

CPLC - Parenting Arizona

1024 E. Buckeye Rd., Suite 240, Phoenix AZ 85034

Meeting Minutes

19 Centers in Attendance, 29 attendees:

Resource Centers in Attendance: AZCEND, Buckeye Family Resource Center, Care1st Avondale Resource Center, Chandler CARE Center, Chicanos por la Causa – Parenting Arizona Family Resource Center, Child Crisis Arizona, Creighton Family Resource Center, Gila Bend Family Resource Center, Glendale Elementary School District Family Resource Centers, Heart of Isaac Community Center, Lutheran Social Services Family Resource Centers, Paradise Valley Family Resource Center, Pendergast Family Resource Center, Phoenix Families First, Scottsdale Family Resource Center, Tempe Elementary School District, U of A Roosevelt Early Childhood Family Resource Center, Valleywise Health Family Learning Centers and Washington Resource & Information Center.

New Member Announcement and Approval

The Family Resource Advisory Council (FRAC) welcome staff from Child Crisis Arizona and Lutheran Social Services Family Resource Centers to their first meeting.

Decision Points

Minutes for the October 3rd, 2019 meeting were approved by members of the FRN. Rebecca Birr from Valleywise Health Family Learning Centers moved to approve the minutes and Betsy Musson from the Pendergast Family Resource Center seconded the motion.

Updates

FRAC Committees:

Governance & Evaluation: Rebecca Birr spoke on behalf of the committee.

- Rebecca informed the group that a short survey will be going out to members that is intended to gain feedback on the implementation on the Standards of Quality for Family Strengthening and Support.

Public Awareness: Jacqueline Clark from the Washington Resource & Information Center spoke on behalf of the committee.

- Jacqueline provided an update on the placement of the FRN marketing materials, namely the large format posters. She asked the group to email her where they are placing these materials for tracking purposes.

- Jacqueline reminded the group that Parent Referral Cards are available in Spanish and to contact her with requests.
- The committee is working on a formal requisition process for the FRN marketing materials; more information to follow.
- Lutheran Social Services has provided a storage space for the FRN marketing materials and members can email Jacqueline to arrange for pick-up.
- A call was made for members to join the Public Awareness Committee.

Parent Engagement: Leonor Garcia from Lutheran Social Services Family Resource Centers spoke on behalf of the committee.

- Leonor shared that six (6) Family Resource Centers (FRC's) have created or are working on creating a Parent Advisory Committee (PAC).
- The committee will be meeting every two (2) months and the next meeting will be on January 10, 2020 from 12 to 1 PM.
- The committee has moved away from a mentoring model and is now using a peer learning model to help FRC's create and sustain a PAC. The results of this shift will be evaluated in June or July of 2020.
- A short survey will be sent out to members to get feedback and thoughts on how to best create and sustain a PAC.

FRN Consultants:

Mara de Luca Funke and Aimee Sitzler from Community Alliance Consulting provided the update.

- Mara mentioned that from this point forward, no more email calendar invitations will be sent out to the group. Mara reminded the group that the FRN meetings are held on the first Thursday of every other month from 9:30 AM to 12 PM. Agendas will still be emailed at least one (1) week prior to the meeting to serve as a reminder and confirm date, time and location. Mara asked the group to please delete all invitations in order to better manage their calendars.
- The FRAC will be conducting their strategic planning session in January 2020. Members were invited to join one of the FRN committees.
- Printed copies of the FRN meeting agenda will no longer be made available. Members are encouraged to print their own or simply follow the agenda on the screen.
- Aimee shared the results of the FRN's internal evaluation survey (Wilder Collaboration Factors). She pointed to areas of strength and growth to the group. The conversation was opened up to the group to share their thoughts and ideas on the results.

- A conversation was had on formalizing the thirty (30) minute “networking” time prior to the start of the FRN meetings. Members shared their thoughts and ideas on how to provide more structure to this part of the meeting. It was suggested that the host FRC lead a structured networking activity starting with the April 2020 meeting.
- The viability and usage of the FRN website was discussed, especially as it pertains to members posting content on the back end of the site. The FRAC will take up this discussion at the January 2020 Strategic Planning meeting.
- Mara invited FRN members to email her with ideas or thoughts on the above-mentioned points and invited members to consider joining the FRAC once positions open.
- Aimee provided an update on upcoming professional development trainings. There will be two trainings on January 16th, 2020: Raising A Reader (RAR) Q&A training in the morning and Motivational Interviewing in the afternoon. February 2020 will feature an Appreciation of Work training, April 2020 will bring an FRC Policies and Procedures training, and May 2020 will have a Standards Certification training. More information will follow.
- FRN members agreed that they would like another FRN website training. Mara will work on setting up a training before March 2020; more information to follow.

First Things First (FTF):

Joy Leven from FTF provided the update.

- The Maricopa Family Support Alliance is looking to go to go state-wide. FTF will be releasing a Request for Proposal (RFP) to provide funding for an agency to take the program state-wide. The RFP will be released in early 2020 for implementation in July 2020.
- FTF staff will be at the next FRN meeting on February 6, 2020 to get feedback from the group as it pertains to State Fiscal Year 2023 funding strategies. This meeting will begin at 9 AM to allow extra time for discussion.

Member Updates:

- Patty Merk from the U of A Roosevelt Early Childhood Resource Center shared that her agency will be hosting a Holiday party in South Phoenix.
- Jannelle Radoccia from Lutheran Social Services Family Resource Centers shared that their location on 15th Ave. and Maryland has closed and that the FRC is moving to a local YMCA starting in mid-January 2020.

Guest Speaker:

Susan Smith from the Department of Child Safety (DCS) was the guest speaker. She shared information and ideas on how FRC's can connect and collaborate with DCS to help families.

- Susan mentioned that DCS has housing assistance for families involved in the DCS system.
- More information can be found on the DCS website: DCS.AZ.gov.
- Susan asked for FRN materials to share with families with DCS cases.
- FRN members asked for a list of area caseworkers in order to reach out to them directly. Susan suggested that FRN members should go through area supervisors instead.
- Susan invited FRN members to contact her via email at Susan.Smith@azdcs.gov for more information.
- Mara asked FRN members to share ideas on how they plan on engaging with their local DCS representatives.

FRN Host Presentation:

Leslie Owen from the Creighton Family Resource Center was the host for this meeting and provided an overview of her Resource Center and shared her agencies work around Standard FS.3 which focuses on utilizing a family strengthening approach to support families to be strong, healthy, and safe, thereby promoting their optimal development.

The meeting was adjourned at 12:05 PM

Next FRN meeting - Thursday, February 6, 2019 at Pendergast Family Resource Center